The GITHUB.COM reporting environment

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This environment allows users to reporting malfunctioning (issues) and ideas that can improve the platform (feature request for instance) on the basis of a pre-established framework on the webpage https://github.com/fxi/map-x-mgl/issues.

In order to report on the github webpage you need to sign in. Please create your account.

Before making a new report, please check whether the issue or feature request or bug you intend to report has already been reported by other users. You can check for reports by querying with keywords from the "issues" webpage (https://github.com/fxi/map-x-mgl/issues). If this is the case, please add your contribution to that specific report by describing your experience.
If your report is about something new, make a new report.

Making a new report is extremely easy and can be done by clicking on the green button "New Issue" on the right of the "Issues" web page (https://github.com/fxi/map-x-mgl/issues).

There are basic principles that must be respected when creating new issues:

1 - Create a title that is clear. Add a prefix to define whether your report is about a malfunctioning (something behaving strangely or not behaving at all with respect to the way you think it should be) or a feature request (when you have ideas that can improve the platform at some specific stages).

2 – Mention which version of the platform you are making the report for (test or not, please use test as much as you can).

3 - Fill the report with demanded information (and clean it by removing the instructions that are given to you).
   a - Expected behavior: Mention how you think the platform should behave regarding a specific problem (make it clear and simple);
b - Current behavior: Mention the way the platform behaves now (describe what you have experienced with that particular issue);
c - Possible solution: Mention your suggestions if you have any (do not fill it in case you do not have competences)
d - Steps to Reproduce: Give instructions on how to reproduce the problem in order for Frédéric to experience it. Please be as much accurate as you can in order to facilitate Frédéric.

For instance, please have a look at this issue (https://github.com/fxi/map-x-mgl/issues/74). You can have a look at all others that are available at https://github.com/fxi/map-x-mgl/issues. In order to understand what a feature request stands for check this report (https://github.com/fxi/map-x-mgl/issues/67).

Once an issue is solved by the developer, he will add the prefix “Fixed” to the title. At this point, the user that created it must close it. This can be easily done by selecting the appropriate button below each of your report. Closed issues remain in the archive but are not to be visualized when searching for an issue.
Therefore, remember to close your issues when the developer adds the prefix “Fixed” to your report.